

## Flexibility to Support the Post-COVID Legal Workforce

The COVID-19 pandemic continues to impact global business daily, and the legal sector is no exception. This typically conservative industry, no stranger to economic crises in recent decades, has once again been forced to adopt rapid changes to maintain business continuity. The challenges developing around physical space, client service, and employee safety at this time promise to reshape the legal workplace in both the near- and long-term.

Seamless teleworking arrangements in the legal workplace are in sharp focus thanks to the pandemic. With work-from-home (WFH) now a necessity, attorneys at all levels, from associates to partners, are remaining productive, nurturing strong client relationships, and generating revenue with just a WiFi connection and a laptop.

With the likelihood that WFH will continue to be the norm once employees return to the office en masse, law firms must adopt more flexible floor plans to preserve space efficiency, but also to properly support employees splitting their work hours between home and the office.

Building a strategic floor plan around bookable, shared attorney offices, streamlined central resources, and smart multi-function spaces can nurture a productive "blended" workplace for a more mobile staff.

## The Blended Office

A strategic floor plan can nimbly balance the changing needs of employees who shift between working in the office and at home. Mixes of fully dedicated 1:1 (one office to one attorney) offices with shared 1:2 offices can be adjusted for the unique needs of each firm. This floor plan illustrates a blended approach.



## Conference/meeting spaces

Conference and huddle rooms of various sizes spaced evenly throughout the plan provide meeting space equally across the floor. Enabled with A/V technology, WFH attorneys can join meetings remotely.

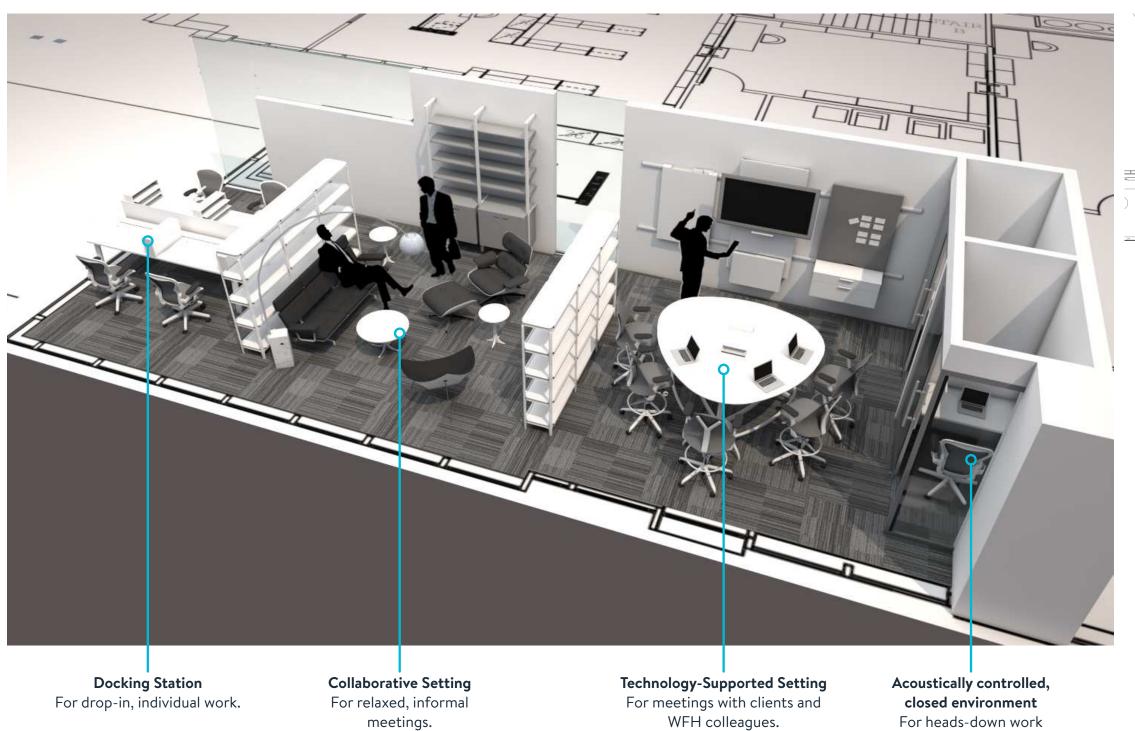
Reduce the density of chairs in conference rooms to preemptively minimize crowded rooms and capture changes to online scheduling systems to show reduction in room capacity.

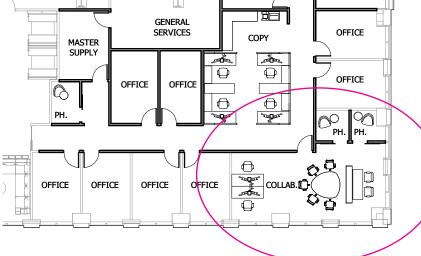
Attorney Hotel Secretary Paralegal	(22) 44 16
Control of Control	16
Paralegal	16 8 4 4 6 1 4
Workroom	
Conference Room	
Collaborative	
Hub Informal	
Service Equipment	
Service Secretary	
File Room	2
Support	

## The Multi-function Space

When anchored by multi-function spaces, floor plans are ideally placed to support mobile employees. These areas accommodate a variety of activities across a smaller footprint.

Key hygiene and social distancing recommendations in blue





- Use anti-microbial solutions that can be applied to multiple surface types.
- Beyond regular cleaning, hand out a "wellness kit" consisting of sanitizer, masks, gloves, and a safety guide.
- Use app-based software like iOffice to give workers the power to schedule conference rooms, project content, pay parking meters, and even call elevators, all from their own mobile devices to reduce touching of communal devices.
- Consider installing panels (sneeze guards) between furniture configurations for additional protection.

and private phone calls